



TRAVEL

Your guide to CAA Travel agency
services and benefits.



Life isn't one-size-fits-all.

Neither is CAA.

bookcaa.ca

Your CAA Travel benefits



	Premier Members
Travel service fees*	Covered (up to 6 per year)
CAA Travel Insurance*	Save up to 20%
Together. Groups by CAA*	Save \$300
Deals on guided tours*	✓
Deals on ocean cruises*	✓
Deals on river cruises*	✓
Hotel discounts*	Save up to 10%
Car rental discounts*	Save up to 20%
Passport photos*	Free
Luggage and accessories*	Save 20%
Free printed maps	✓
Free online TripTiks®	✓
Airport parking*	Save up to 20%
VIA Rail*	Save up to 20%

 Plus	 Classic	 Everyday Excludes Emergency Road Services
Plus Members	Classic Members	Everyday Members
Covered (up to 4 per year)	Covered (up to 2 per year)	Covered (up to 2 per year)
Save 10%	Save 10%	Save 10%
Save \$300	Save \$300	Save \$300
✓	✓	✓
✓	✓	✓
✓	✓	✓
Save up to 10%	Save up to 10%	Save up to 10%
Save up to 20%	Save up to 20%	Save up to 20%
Free	\$8.50	\$8.50
Save 15%	Save 10%	Save 10%
✓	✓	✓
✓	✓	✓
Save up to 20%	Save up to 20%	Save up to 20%
Save up to 20%	Save up to 20%	Save up to 20%

*Conditions apply. Partners and offers are subject to change without notice.
Visit caaneo.ca/travel/benefits for details.

Everywhere you are, there's CAA.

Whether you're stuck at the side of the road, enjoying a night out on the town, or cruising the Caribbean, CAA is there for you. A CAA Membership is one of the best investments you'll ever make. 7 million Members nationwide rely on CAA for roadside rescues, amazing discounts, exclusive travel offers, affordable insurance, and so much more!

CAA Benefits & Services



CAA ROADSIDE ASSISTANCE

Your Membership covers you no matter what vehicle you're driving in — even if you're the passenger.¹

caaneo.ca/roadside



CAA REWARDS®

Show your Membership card at CAA Rewards partners and instantly save money, earn CAA Dollars®, or both at 126,000 partner locations worldwide. Redeem your CAA Dollars for trips, luggage and travel accessories, and more.

caaneo.ca/rewards



CAA TRAVEL AGENCY

Travel with someone you trust for a stress-free vacation. We'll worry about the details so all you need to do is enjoy your trip.

caaneo.ca/travel



CAA INSURANCE

You'll have access to a full suite of auto², home² and travel³ insurance products with Member-exclusive discounts. Additional benefits are available when you bundle your auto and home insurance.

caaneo.ca/insurance

¹ Some limitations apply. CAA does not cover all vehicles. ² Auto & Home Insurance are underwritten by CAA Insurance Company. Underwriting eligibility rules apply. ³ CAA Travel Insurance is provided by Orion Travel Insurance and underwritten by Echelon Insurance. Certain exclusions, limitations and restrictions apply. Subject to change without notice. A Medical Questionnaire is required if you are 60 years of age and older. Quotes are valid for 30 days.

Getting Started

Make the most out of your CAA Membership. Get started, let us show you how!

YOUR CAA ACCOUNT

Go online to register for My Account. This allows you to manage your account at any time. Check your CAA Dollar balance, sign up for CAA's Newsletters, and more!

[**caaneo.ca/myaccount**](https://caaneo.ca/myaccount)

CAA SERVICE TRACKER™

When you place a Roadside Assistance call with CAA, you can view live updates, your call status, estimated wait times and your CAA driver location with CAA's Service Tracker.* You can access the service tracker online.

[**caaneo.ca/service-tracker**](https://caaneo.ca/service-tracker)

GET UPDATES AND OFFERS

As a Member, stay up-to-date with the latest promotions, contests and great CAA tips when you sign up for CAA's Newsletters. You can also receive the eMagazine.

[**caaneo.ca/subscribe**](https://caaneo.ca/subscribe)

CAANEO.CA

Our website has information about all of our products, services and benefits. Visit regularly to see the latest offers and deals from our Rewards, Travel and Insurance partners!

CAA MOBILE APP

Looking for on-the-go savings and Member-exclusive offers right to your phone? There's an app for that! Download today from the App Store or Google Play for Apple and Android devices.

[**caaneo.ca/app**](https://caaneo.ca/app)



*Where service is available.

CAA Travel

When you join the Club, you gain access to one of the largest member-based travel agencies in the world, offering services since the 1960's. Our dedicated team of travel experts offer insider advice to help you save time and money. We cover all the bases, finding you spectacular packages and benefits along the way!

CAA Stores & Travel Services Call Centre

One of the travel industry's best-kept secrets, our CAA Stores and Travel Services Call Centre offer Members a one-stop shop for all their travel needs.

- ✓ Full-service travel agency and exclusive CAA Member Benefits with guided tours, ocean and river cruises
- ✓ CAA Members **save up to 20%** on CAA Travel Insurance*
- ✓ Book hotels, flights, car rentals, activities, and vacation packages online
- ✓ CAA Members **save up to 20%** on luggage and travel accessories at CAA Stores*
- ✓ **Free** printed passport photos for CAA Plus® and Premier® Members, and discounts available for Classic® and Everyday Members*
- ✓ International Driving Permits – available exclusively through CAA Travel
- ✓ **Free** country and road maps*
- ✓ **Free online** TripTiks®*
- ✓ Easy-to-use online bookings at **bookcaa.ca**

*Terms and conditions apply. Partners and offers are subject to change without notice. CAA Travel Insurance is provided by Orion Travel Insurance and underwritten by Echelon Insurance. Certain exclusions, limitations and restrictions apply. Subject to change without notice. A Medical Questionnaire is required if you are 60 years of age and older. Quotes are valid for 30 days. Applies to CAA Members in good standing (CAA Membership dues paid in full by Membership expiry date). Up to twenty percent (20%) savings applies to the total premium excluding applicable taxes. Minimum premium applies. Subject to change without notice. Excludes Visitors to Canada Insurance. CAA Everyday, Classic®, and Plus® Members save 10%. CAA Premier® Members save 20% at CAA Stores or by calling 1-800-705-1803. CAA Premier Members save 10% and earn 10% in CAA Dollars® when booking online.

bookcaa.ca



International Driving Permits

Driving overseas? Don't forget your International Driving Permit (IDP). It allows the holder to drive a motor vehicle in any country that recognizes the permit – and it's available exclusively through CAA Travel.

Some countries and car rental companies require travellers to carry an IDP when driving. Check with your CAA Travel Consultant before travelling.

Visit caaneo.ca/idp for more details.

Passport Photos

	Non-Members	Everyday & Classic Members	Plus Members	Premier Members
Print	\$19.99	\$8.50	FREE*	FREE*
Digital	\$24.99	\$12.50	\$10	FREE*
Combo	\$40	\$20	\$10	FREE*
Add Digital**	\$10	\$10	\$5	\$5

*Terms and conditions apply. Partners and offers are subject to change without notice. Price shown does not include tax. Offer is not available on International Driving Permits, passport photos, attraction tickets, travel insurance, or travel purchases. CAA Everyday and CAA Classic Members save ten percent (10%), CAA Plus Members save fifteen percent (15%), and CAA Premier Members save twenty percent (20%). Up to twenty percent (20%) discount is not combinable with the Member Exclusive Collection.

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Travel Your Way with CAA



GUIDED TOURS

Take a guided tour and discover the best places to eat, shop, and sightsee on a unique trip itinerary. Skip the line at busy attractions, dine at exclusive restaurants, and experience the best a destination has to offer on a guided tour.



OCEAN CRUISES

Discover the world's greatest waters on an extraordinary ocean cruise. CAA Travel has the perfect ship and itinerary to meet every cruiser's travel preferences and budget.



RIVER CRUISES

Get up close and personal with the world's most celebrated cities on an unforgettable river cruise. Sublime views, comfort, and convenience are the hallmarks of these journeys. Explore some of the world's most beautiful waterways, in style and serenity.



TOGETHER. GROUPS BY CAA TRAVEL

Whether you're travelling solo, with a partner, or with a group of friends, there are amazing experiences around every turn with Together. Groups by CAA Travel. Every trip is unique and loaded with exclusive benefits only CAA Members can access.

bookcaa.ca



CAA Vacations®

CAA Vacations® is an exclusive, Members-only program with the most trusted tour and cruise partners around the world. We offer extra value on trips, like including dining experiences and tours, to help make our your travel dreams come true.

It's *your* vacation, enhanced by CAA.

Extra Value for CAA Members

Stack your CAA benefits for the best travel value! CAA Members can take advantage of:

- ✓ Partner promotional offers
- ✓ CAA Member Benefits
- ✓ CAA Vacations enhancements
- ✓ 24/7 Member Care and Best Price Guarantee with CAA Vacations
- ✓ Member-exclusive pricing on CAA Travel Insurance
- ✓ Member-exclusive pricing on luggage and travel accessories
- ✓ Additional savings with CAA Rewards® partners
- ✓ Save on professional booking fees
- ✓ Use CAA Dollars to lower the cost of your trip

When you add it up, why would you trust your trip with anyone else?

bookcaa.ca



CAA Travel Insurance

Enjoy a stress-free vacation with CAA. Go online or book an appointment with a CAA Travel Consultant to find the right policy for your trip and protect what matters most - you.

We expect the unexpected, so you can carry on enjoying your trip.

- CAA Members **save up to 20%**¹
- Family pricing options available²
- Expenses paid upfront, whenever possible
- 24/7 multilingual assistance³

EMERGENCY MEDICAL INSURANCE

- Up to \$5 million CAD in coverage⁴
- Medical multi-trip plans (4, 8, 15, 30, and 60-day options)⁵
- Top-up coverage available for longer trips on annual plans
- Unlimited days of coverage within Canada with medical annual plans⁵
- CAA covers most pre-existing conditions that are stable prior to travel⁶
- Deductible options offer additional savings

TRIP CANCELLATION & INTERRUPTION INSURANCE

- Vacation package plan – includes emergency medical insurance, trip cancellation and interruption insurance, and baggage insurance
- Trip cancellation and interruption insurance is available as stand-alone purchase
- Multi-trip vacation package plan⁵ (4, 8, 15, and 30-day options)
- 30 reasons to cancel and be reimbursed in full⁷

- BounceBack coverage – covers your emergency trip home and return to destination

CANCEL FOR ANY OTHER REASON⁸

- Cancel your trip up to three hours before departure when policy is purchased within 72 hours of booking
- Get a refund of up to 50%
- Get a refund of up to 75% when your trip is booked with CAA Travel

RENTAL VEHICLE DAMAGE INSURANCE

- Coverage of physical damage or loss of a rented vehicle
- Compensation of expenses including towing, salvage, fire department, customs duties and loss of use of the rental vehicle.

Visit a **CAA Store**

Call **1-800-705-1803**

Visit **caaneo.ca/travelinsurance**

CAA Travel Insurance is provided by Orion Travel Insurance and underwritten by Echelon Insurance. Certain exclusions, limitations and restrictions apply. Subject to change without notice. A Medical Questionnaire is required if you are 60 years of age and older. Quotes are valid for 30 days.

1. Applies to CAA Members in good standing (CAA Membership dues paid in full by Membership expiry date). Up to twenty percent (20%) savings applies to the total premium excluding applicable taxes. Minimum premium applies. Subject to change without notice. Excludes Visitors to Canada Insurance. CAA Everyday, Classic[®], and Plus[®] Members save 10%. CAA Premier[®] Members save 20% at CAA Stores or by calling 1-800-705-1803. CAA Premier Members save 10% and earn 10% in CAA Dollars[®] when booking online.
2. Family Coverage is available for 3 or more family members insured under one policy. Premium calculation for Emergency Medical Plans equals 2 times the premium of the eldest traveller and 2.75 times the premium of the eldest traveller for the Vacation Package Plans. Family pricing is not available for Trip Cancellation and Interruption Plan. For full Family Coverage details, please see our policy at caaneo.ca/policy
3. CAA Assistance is provided by Xodus Travel Services Inc. In-province virtual assistance is limited to four (4) calls per insured per policy term.
4. Up to \$5 million. Maximum \$25,000 for all Emergency Medical Insurance benefits for Canadian residents without active Government Health Insurance Plan (GHIP); and/or without GHIP authorization to cover trip days in excess of 212 days in Ontario in a 12-month period.
5. Medical Multi-Trip Annual Plans cover 4, 8, 15, 30 or 60 days per trip depending on the plan you purchased. Multi-Trip Annual Vacation Packages covers 4, 8, 15 or 30 days per trip depending on the plan purchased. Top-Up coverage is available for longer trips. Coverage cannot exceed 365 days from departure date or effective date. There is a maximum travel coverage of 63 days including Top-Up for travellers aged 60 to 84 years of age.
7. 100% of the non-refundable portion of your fully prepaid travel arrangement.
8. Cancel for Any Other Reason is subject to general conditions and exclusions of your travel insurance policy.

Subject to change without notice. See full policy for all terms and conditions at caaneo.ca/policyguide.



Together.
GROUPS BY CAA TRAVEL

Whether you're travelling solo, with a partner, or with a group of friends, there are amazing experiences around every turn with Together. Groups by CAA Travel.

Every trip is unique and loaded with exclusive benefits. Relax on a cruise, explore culinary delights or absorb new adventures – CAA Travel's incredible group experiences are custom designed with you in mind. Plus, CAA Members save \$300* on every trip and enjoy hassle-free planning with inclusive pricing.

togetherbycaa.ca



Book your appointment online now

Ready for vacation? Our trusted travel experts are ready to help!

It's now easier to speak with a trusted travel expert. Just go online to caaneo.ca/appointments to schedule a one-on-one with a CAA Travel Consultant.

Together. Groups by CAA Travel are organized and booked by CAA Travel (North & East Ontario) Inc. ("CAA Travel") on behalf of CAA North & East Ontario (CAANEO). CAA Member-exclusive benefits are per person and are provided to the first two people per booking and are awarded with final documentation or during travel (in the case of shipboard credits for example). To receive CAA Member-exclusive benefits you must be a current CAA Member in good standing (CAA Membership dues paid in full by Membership expiry date). Together. Groups by CAA Travel reserves the right to cancel or re-schedule any tour departure in accordance with operating requirements (i.e., minimum number of participants) or circumstances beyond its control. For full terms and conditions, please visit individual trip itineraries. © CAA trademarks are owned by, and use is authorized by, the Canadian Automobile Association. TICO Ont. Reg. 50026774.

*Conditions apply. Partners and offers are subject to change without notice. Must be a current CAA Member in good standing (CAA Membership dues paid in full by Membership expiry date).

togetherbycaa.ca



Why it's better travelling as a group

STRESS-FREE

Stress-free travel planning, everything is planned for you.

INCLUSIVE PRICING

Pricing includes return air, select meals, accommodations and more.

SAVE \$300

CAA Members save \$300¹ on the non-member pricing for every trip.

EXCLUSIVE ACCESS

Access to places and experiences you won't get anywhere else.

togetherbycaa.ca



NO OFF-THE-RACK ITINERARIES

Itineraries are custom designed by our travel experts. Every trip is as unique as you.

MEET LIKE-MINDED TRAVELLERS

Make lasting friendships and memories with other CAA Members and Canadians.

HOSTED BY CAA TRAVEL

Select trips are hosted by CAA travel experts² who are with you every step of the way.

ACCOMMODATIONS INCLUDED

Your accommodations during the trip are included in the pricing.

1. Conditions apply. Partners and offers are subject to change without notice. Must be a current CAA Member in good standing (CAA Membership dues paid in full by Membership expiry date).
2. On select itineraries only. Minimum guest count required, varies per itinerary.

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Guided Tours



TRAFALGAR

caaneo.ca/travel/partners



Ocean Cruises



caaneo.ca/travel/partners



River Cruises



caaneo.ca/travel/partners



Rail Journeys



railbookers



ROCKY MOUNTAINEER®



caaneo.ca/travel/partners



Road Trips

CAA TRIPTIKS®

Explore the open road effortlessly with CAA TripTiks® - the ultimate road trip tool for your driving adventures in Canada and the USA. Now available in digital format only.

caaneo.ca/triptiks

SHELL

Are you still paying full price on fuel? Not anymore! CAA Members now save at participating Shell locations.



- **Save 3¢/L** on fuel*
- **Save 10%** in-store*
- **Save 10%** on car washes*

Just swipe your CAA Membership card at the pump or load it into Shell EasyPay™ in the Shell app to get savings on every trip.

*Terms and conditions apply. Available at participating Shell locations. Visit caaneo.ca/shell for details.

caaneo.ca/travel/partners



CAA Travel Talks

Let's talk travel. CAA Travel Talks gives you access to CAA Travel Consultants and other top travel experts as they share exciting destinations, exclusive offers and special CAA Member Benefits.



Our in-person and online events offer insider information about worldwide travel destinations, including trip tips, hidden gems and expert advice for your next vacation!

Find an online or in-person event near you.

caaneo.ca/events

Save on Transportation



YOW.CA



INTERNATIONAL
CURRENCY EXCHANGE



Save on Hotels



caaneo.ca/rewards/partners

Entertainment, Attractions and Passes



caaneo.ca/rewards/partners

Contact Us

VISIT A CAA STORE NEAR YOU!

For a list of CAA Store hours and directions visit caaneo.ca/locations or call 1-800-705-1803.

CALL US TODAY

Questions about your existing Membership?

Call 1-800-705-1803

Want to purchase a new Membership?

Call 1-844-252-3648

Member Services Call Centre

(including travel insurance service)

1-800-705-1803

Auto & Home Insurance Call Centre

1-888-545-7254

caainsurance@caaneo.ca

CAA Protect Life Agency

1-800-709-5809

Pet Insurance

1-833-323-2456

Roadside Services Call Centre

Open 24/7

1-800-CAA-HELP (222-4357)

or dial *222 from a cell phone.

Connect With Us

 [Facebook.com/CAANEO](https://www.facebook.com/CAANEO)

 [Instagram.com/caa_neo](https://www.instagram.com/caa_neo)

 [Youtube.com/TheCAANEOChannel](https://www.youtube.com/TheCAANEOChannel)

 [Linkedin.com/company/CAANEO](https://www.linkedin.com/company/CAANEO)

caaneo.ca

