



CAA Premier Two-day Car Rental reimbursement request

Limitations:

- Each CAA Premier Member is limited to one incident per Membership year.
- Rental car charges will be reimbursed based on the actual amount the Member incurred for a two-day vehicle rental (up to a mid-size), excluding charges for insurance, fuel, child safety seats, navigation and any other associated expenses as listed in the Terms and Conditions.
- Cars must be rented from a commercial car rental company in the business of renting cars.
- Proof of service must be provided in the form of an itemized paid receipt from a commercial car rental company showing rental dates.
- The car rental must be associated with your CAA Roadside Assistance non-collision tow event.
- The vehicle must be rented within two calendar days of the breakdown event.
- The individual renting the vehicle, requesting road service, and requesting reimbursement must be an active CAA Premier Member at the time of the road service event.
- The Premier Member must be within 200 km from home and CAA has towed the vehicle for mechanical failure.
- Your request form must be submitted within 30 days of the CAA Roadside Assistance call.

Terms and conditions:

Two-day complimentary car rental is included with a CAA Premier Membership. Members receive up to two free car rental days from Enterprise in conjunction with a tow. If the car is towed on one of a Premier Member's five allowable calls as a result of a mechanical breakdown and the Premier Member is in need of transportation, CAANEO will arrange for a mid-size rental for up to two consecutive days at no charge at participating Enterprise locations in Canada, subject to availability. The Premier Member must be within 200 km from home and CAA has towed the vehicle for mechanical failure. CAA will call Enterprise to make arrangements to assist the Premier Member with a two-day car rental. In the event we are unable to secure these arrangements, you may obtain your own rental vehicle and submit for reimbursement consideration.

The incident must be referred to CAA within 48 hours of occurrence. CAA Members are responsible for subsequent day rental charges, upgrades, vehicle insurance, mileage and fuel charges, and any other charges, fees and taxes including but not limited to one-way return fees, satellite radio, additional drivers, drop-off fees, etc. Normal rental qualifications, including age restrictions and other restrictions apply. This service is limited to one incident per Membership year. Other restrictions may apply. Expenses incurred prior to an upgrade to Premier Membership are ineligible for reimbursement.



Auto
Insurance
Rewards
Travel

Submission Instructions:

- Fully complete the attached CAA Premier Car Rental Reimbursement Request form
- Attach an itemized paid receipt from the car rental provider in the CAA Members name
- Provide proof of mechanical failure from a licensed garage in the CAA Members name
- Submit the request form and receipt to membership@caaneo.ca or mail it to the address below:

CAA North & East Ontario
Attention: Membership Reimbursements
PO BOX 8350/ STN T CS
Ottawa, ON K1G 3T2



CAA Premier Two-day Car Rental Reimbursement Request Form

CAA MEMBER INFORMATION	
CAA Members Name:	
Full Mailing Address:	
CAA Premier Membership Number: 620 290	
Phone Number(s):	
Email:	
Proof of mechanical failure provided: Yes <input type="checkbox"/> No <input type="checkbox"/>	Vehicle towed by CAA: Yes <input type="checkbox"/> No <input type="checkbox"/>
Breakdown Date: MM/DD/YYYY	Breakdown Time:
Breakdown Location:	
Car Rental Company:	
Total amount of invoice: \$	
Additional Information/Comments:	